



*Get started.*

*All you need to know to get going.*



*Welcome  
And thank you for  
choosing Sprint.*



*Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before.*

*This booklet introduces you to the basics of getting started with Sprint and your new Samsung HighNote™. Only on the Now Network™.*

# Get Your Phone Ready


## > Insert the Battery

- Insert the battery into the battery compartment and gently press down until it clicks into place.




## > Charge the Battery

1. Plug the phone charger into an outlet.
2. Plug the other end of the charger into the phone's charger or accessory jack.

## > Turn the Phone On

- Press  to turn the phone on.

## > Switch to Spanish Menus *(optional)*

1. Select  and press  > **Settings** > **Display** > **Language**.
2. Highlight **Español** and press .

# Activate Your Phone



## Activate Your Phone

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.
- If you received your phone in the mail and you are switching numbers from a previous Sprint phone to the new phone, you need to contact Sprint to activate the number on your new phone. There are two ways to do this:
  - From your computer's Web browser, go to **sprint.com/activate** and complete the onscreen instructions to activate your phone.
  - Contact Sprint Customer Service at **1-888-211-4727** for assistance with activation.

When you have finished, make a phone call to confirm your activation.

# Navigate Your Phone

## > Introducing Sprint One Click

Sprint One Click brings all your favorite features to your fingertips on your Samsung HighNote™.

This easy-to-use design lets you access features such as **Messaging** ✉, **GPS Navigation** 📍, **Music** 🎵, and the **Internet** 🌐 all without having to leave the main screen. It also gives you at-a-glance access to personalized information “bubbles” when you’re on the **Home** 🏠 screen.




# Navigate Your Phone




## > Get to Know the Main Screen



- **Carousel** – The bottom row of **tiles**, or icons, on your main screen. The carousel gives you instant access to your favorite features.








To select a tile, press the navigation key right or left to move the carousel. The center tile is the selected tile. (The **Home** tile  is selected in the illustration above, displaying the Home screen.)

To highlight an option above a tile, press the navigation key up or down to select it.

- **Bubbles** – The “at-a-glance” information windows available when the Home  screen is displayed. To access the phone’s main menu, select  and press .

## > **Personalize Your Home Screen**

Add up to eight “bubbles” to your Home screen to display the information you want at a glance.

1. Select  and press **Options** (left softkey) > **Personalize Home Screen** > **Add a Bubble**.
2. Highlight a bubble (such as News , Weather , Sports News , Finance , or Horoscope ) and press **Add** (left softkey). Follow the instructions to customize your selection.
  - To use the bubbles, press the navigation key up or down to highlight a bubble, and then press  to display more information.

## > **Personalize Your Carousel**

Your phone’s carousel holds up to 15 tiles. Add, remove, and rearrange tiles as often as you like. For more information, see **Section 2B: Navigating the Main Screen** in your User Guide.




## > **Learn More**

Use the built-in Tutorial to learn all you need to know about Sprint One Click. Select  and press **Options** (left softkey) > **Tutorial**.

# Make Your First Call




## **Make Your First Phone Call**

1. Enter a phone number using your keypad. (If you make a mistake while dialing, press  to erase.)
2. Press .
3. When you're finished, press .

# Vicemail






## > Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Press and hold **1** .
2. Follow the system prompts to create your passcode and record your name and greeting.

## > Retrieve Your Voicemail

From your phone:



- To use One Touch Message Access, press and hold **1** .
- To use the phone's menu, select  and press  **> Messages > Voicemail > Call Voicemail** and press  or .

From any other phone:



1. Dial your wireless phone number.
2. When your voicemail answers, press **\***.
3. Enter your passcode.

# Contacts

## Save a Phone Number



1. Enter a phone number and press .
2. Select **New Entry** or **Existing Entry**.
3. For **New Entry**, select a category for the number (Mobile, Home, Work, Pager, Fax, or Others), and then enter a name for the entry. For **Existing Entry**, select an existing entry, and then select a phone type.
4. Press  and then press **Done** (left softkey).

## Retrieve a Phone Number


1. Press **CONTACTS** (right softkey).
2. Use your navigation key to scroll through the entries, or use your keypad to enter the first few letters of the contact entry.
3. To display an entry, highlight it and press . To call the entry's default phone number, highlight it and press .

# Messaging and Pictures

## > Send a Text Message

1. Select  and press  > **Messages** > **Send Message** > **Text Message**.
2. Select a recipient from recent messages, or select **Go to Contacts** to select a recipient from your contacts, or press **New Addr.** (right softkey) to enter a phone number or email address by hand.
3. Enter a wireless phone number or email address and then press **Continue or Done** (left softkey).
4. Use your keypad to enter a message or press **Options** (right softkey) > **Text Mode** to choose from preset messages or emoticons (smileys).
5. Press **Send** (left softkey).

## > Take a Picture










1. Press and hold the side camera button to activate the phone's camera.
2. Using your display as a viewfinder, aim the camera lens at your subject, and press  or the camera button.
3. Press the camera button to return to Camera mode, or press **Options** (right softkey) to explore other options, including sending the picture using Sprint Picture Mail.

# Manage Your Account

## > Online: [sprint.com](http://sprint.com)

- make a payment, see your bills, enroll in online billing
- check minute usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

## > From Your Sprint Phone

- press    to check minute usage and account balance
- press    to make a payment
- press    to access a summary of your Sprint service plan or get answers to other questions

## > From Any Other Phone

- Sprint Customer Service: Dial 1-888-211-4727
- Business Customer Service: Dial 1-800-927-2199

# Helpful Sprint Information

## **Recycle Your Old Phone**

Get an account credit or help Sprint support Internet safety for kids by recycling your old phone through Sprint wireless recycling programs. Visit [sprint.com/recycle](http://sprint.com/recycle) for details.

## **Total Equipment Protection**

With Total Equipment Protection, your phone will be protected against loss, theft, physical, and liquid damage as well as covered for mechanical and electrical failure, routine maintenance, and failure from normal wear and tear. Enroll when you activate or upgrade your phone or smart device. You have up to 30 days after activation or upgrade to enroll, so don't delay.\*

\*Please see the Total Equipment Protection brochure available at any participating retail location or visit [sprint.com](http://sprint.com) for complete terms and conditions of coverage including applicable charges and deductible(s). Terms and conditions are subject to change. May not be available in all states. Eligibility varies by device. Claims may be fulfilled with new or refurbished equipment.

## **Sprint 411**

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See [sprint.com](http://sprint.com) for pricing and details.

# Thank you.

*This is only the beginning of what you can do with Sprint service and your new phone. There are many additional resources at your fingertips.*

- *Your phone can bring you music, TV, movies, games and driving directions. The **Experience SprintSpeed™** guide tells you how to access that content and more, all on the Sprint network.*
- *The **User Guide** gives additional details on how to use your phone, and is also available online in Spanish.*
- ***sprint.com** provides all the information on your plan and available services as well as downloadable content.*
- *Visit **sprint.com** and click **accessories** or call the accessories hotline, 1-800-974-2221, to outfit your phone.*

